

ABOUT THE CENTRE

The Centre for Management Development (CMD) is a leading, self-supporting autonomous institution, which provides Research, Consulting and Training support to the Development Agencies, Corporate Sector and the Government, both at the National as well as the State level. Established in 1979, it is sponsored by the Government of Kerala as an independent, professional registered society.

MANAGEMENT DEVELOPMENT PROGRAMMES (MDPs)

The Centre conducts programmes in functional areas of management for practicing managers as well as Organisation Based Programmes to suit the specific needs of sponsoring organizations.

MICRO ENTERPRISES DEVELOPMENT PROGRAMME (MEDPs)

The Centre conducts MEDPs for prospective entrepreneurs sponsored by the Ministry of Science and Technology, Ministry of Food Processing Industries, and a number of Corporations, Municipalities, District Panchayats, Block Panchayats and Grama Panchayats in Kerala.

MANAGEMENT CONSULTANCY SERVICES

The Centre has special strength in conducting organisation studies. Besides, it offers consulting services in all functional areas of Management and Industrial Engineering.

MANAGEMENT RESEARCH

To provide appropriate inputs to take strategic and policy decisions, CMD undertakes research on various aspects of management relevant to the client organisation. The Centre's forte lies in carrying out Social Surveys, preparation of Corporate Plans, Manpower Estimation, Market Research, Techno-Economic Feasibility Studies, Diagnostic Studies, Training, and preparation of Project Reports.

EVALUATION AND IMPACT ASSESSMENT STUDIES

The Centre has special expertise in conducting evaluation, impact and monitoring studies of ongoing developmental schemes/programmes of various Ministries under Government of India/Government of Kerala.

ABOUT NQA

NQA is one of the largest certification bodies in the world with over 18000 clients located in several countries. NQA is accredited to UKAS (United Kingdom), ANAB (United States of America) and NABCB (India) and has an accreditation scope covering a wide spectrum of industry and service sectors. NQA's clients include NASA, European Space Agency, Boeing and Unilever. Apart from ISO 9000, NQA also provides accredited certification for ISO 14001, TS 16949 (Automotive), AS-EN-9100 (Aerospace), TL-9000 (Telecom), Tick IT (software), BS 7799 (Information Security) and OHSAS 18001 (Health & Safety). NQA has a clear objective of Training and Development and offers several courses directly and in association with professional institutions.

Operations in India are handled by

NQA India Operations, 8th Main, Hampi Nagar, (RPC Layout),

Vijaya Nagar II Stage, Bangalore 560040

Phone (080) 30622698, 23142208, Fax (080) 41178952

E-mail : nqaindia@vsnl.net

Kerala Contact : 0471-2530029, 98473-09707, Fax : 0471-2532536

QUALITY MANAGEMENT SYSTEMS ISO 9001 : 2008

23rd January, 2009
at
Thiruvananthapuram



CENTRE FOR MANAGEMENT DEVELOPMENT
Thiruvananthapuram



● global assurance

NQA INDIA OPERATIONS
Bangalore

Course Highlights

The course is designed to impart conceptual and analytical skills to practising managers, auditors and consultants of Quality Management Systems, based on ISO 9001 : 2008, the latest version of this international standard.

It will take the participants through the whole cycle of understanding the basics, documentation, practices, audits and management reviews. The participants will, not only gain skills to establish compliance, but also gather ability to identify opportunities for improvement and derive tangible benefits in operations. The course will also benefit organisations for enhancing internal competence in the area of Quality Management Systems.

Objectives

The objectives of the course are to enable the participants to:

- Update themselves with the requirements of ISO 9001:2008
- Gain clear understanding of the present changes
- Promote better practice of the requirements among certified organisations
- Improve auditing and consulting skills with respect to the revised version of the standard

Content

The course includes:

- An overview of Quality Management Systems and ISO 9001:2008
- Clause by clause reviews
- Significance of key clauses
- Tips for effective Quality Management System documentation
- Structured approach to integrate with business
- Effective monitoring and measurement through ISO 9001:2008
- Bottom line improvements

Learning Process

Comprises lectures, interactive sessions/group discussions and exercises. The participants will also have to take a written test towards the end of the course.

Who should attend?

- Managers involved in planning/implementation/maintenance of ISO 9001 based on Quality Management Systems, including Management Representatives
- Auditors of Quality Management Systems, including internal auditors
- Consultants of Quality Management Systems

Continuing Professional Development

Successful completion of the course will help to qualify for CPD points.

Faculty

The faculty for the course will be Mr. Ganesh Shastri of NQA India Operations with extensive experience in training, auditing and consulting at national/international levels.

Co-ordinators

1. Prof. Job K. T., Centre for Management Development.
2. Mr. Thomas K. Jacob, Regional Controller, NQA.

Schedule and Venue

23rd January, 2009 at the Centre for Management Development, Thycaud, Thiruvananthapuram-695 014. Registration will start at 8.00 am.

Participation Fee

The participation fee will be Rs. 3250/- +12.36% Service Tax totalling to Rs. 3652/- per participant. For organisations sponsoring three or more participants, the fee will be Rs. 3000/- + 12.36% Service Tax (Rs. 3371/-) per participant. The fee will include cost of course materials, lunch and refreshments.

Certification

All participants will be awarded a certificate of attendance. Those who pass the test at the end of the training will be awarded a certificate of successful completion.

Nominations

Nominations may be sent in the enclosed form along with participation fee by draft/cheque drawn in favour of "Centre for Management Development", Thiruvananthapuram. The last date for receipt of nomination is 19th January 2009.

Please make all correspondences to:

Prof. Job K. T.
Course Co-ordinator
Centre for Management Development
Thycaud P.O., Thiruvananthapuram-695 014
Tel:(0471) 2320101, 2328693
Mobile: 09847135571
Fax: (0471) 2331253
e-mail : jobkt012@gmail.com